



CODE OF ETHICS

As an active member of L.I.A.S.A or associated services, we hereby subscribe to a pledge to uphold the following principles and policies.

1. To exert every effort to ensure that all recommendations, designs and installations are realistically based on the true performance characteristics of the equipment used and are in the best interests of the ultimate consumer.
2. To continually analyse design and installation techniques in order to improve performance and/or lower costs without sacrificing quality.
3. To do business in the full spirit of free enterprise and of unselfish service in the best interest of the public.
4. To sell on a completely open and factual basis and not to withhold any pertinent information or otherwise mislead the customer, either in direct selling or advertising.
5. To employ only well trained personnel of high moral character and integrity in all positions of responsibility.
6. To be alert and diligent at all times in guarding the safety, health and welfare of the general public during design, specifications and installation of phases of all underground turf or landscape irrigation systems.
7. To maintain a sound current position on all financial, contractual and tax obligations and to conduct all affairs in a matter which will help maintain respect and recognition for the Turf and Landscape Industry as a whole.
8. To maintain familiarity with and to comply with all laws, statutes, regulations and ordinances applicable to the normal course of business.
9. To extend the manufacturer's warrantee on all equipment, to guarantee workmanship, and to satisfy promptly and cheerfully all reasonable and just claims on said warranties and on all other contractual obligations.

STANDARDS

Reasons for setting standards:

- (1) To maintain uniformity in the industry.
- (2) To protect the end user from sub-standard work.
- (3) Water is valuable and ever decreasing commodity and by setting standards we believe we can increase the effective use of water.

I, ofhereby agree to abide by the LIA constitution, code of standards and ethics as stated above

Signed:date:

LIA Chairperson.....date: